





Certificate of Registration

MANAGEMENT SYSTEM FOR PROTECTION OF PII IN PUBLIC CLOUDS ACTING AS PII PROCESSORS - ISO/IEC 27018:2019

This is to certify that: Zoho Corporation Private Limited

Estancia IT Park

Plot No. 140 & 151, GST Road

Vallancherry

Chengalpattu 603 202

Tamil Nadu India

Holds Certificate No: PII 714133

and operates an ISO/IEC 27001 certified ISMS that complies with the commonly accepted control objectives and controls of ISO/IEC 27018, and takes the implementation guidance of the ISO/IEC 27018 into account for the following scope:

The ISO 27018:2019(Public Cloud based PII Protection) covers the provision of cloud based software applications, in accordance with Statement of Applicability v2.2 dated 01 Jul 2022 in association with ISO/IEC 27001:2013 Certificate No. IS 642819.

For and on behalf of BSI:

Theuns Kotze, Managing Director - IMETA Assurance

Original Registration Date: 2019-08-28 Effective Date: 2022-08-28 Latest Revision Date: 2022-08-09 Expiry Date: 2025-08-21

Page: 1 of 2

...making excellence a habit.™

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated online.

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 27018:2019 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Certificate No: PII 714133

Location Registered Activities

Zoho Corporation Private Limited Estancia IT Park Plot No. 140 & 151, GST Road Vallancherry Chengalpattu 603 202 Tamil Nadu India

Development of Zoho Cloud Services, ManageEngine (ME), Site24x7, Qntrl, TrainerCentral with all the support functions, Physical Security, Admin, HR, IT Support, Sales, Marketing, Customer Support, Legal, Finance, Information Security, Privacy and Compliance

Zoho Technologies Private Limited 2/278, Ambai Road Silaraipuravu Village, Mathalamparai Tenkasi 627 814 Tamil Nadu India Development of Zoho Cloud Services, ManageEngine (ME), Site24x7 with all the support functions, Physical Security, Admin, Human Resource, IT Support, Customer Support

Original Registration Date: 2019-08-28 Effective Date: 2022-08-28 Latest Revision Date: 2022-08-09 Expiry Date: 2025-08-21

Page: 2 of 2

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract. An electronic certificate can be authenticated <u>online</u>.

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 27018:2019 requirements may be obtained by consulting the organization. This certificate is valid only if provided original copies are in complete set.