





Certificate of Registration

QUALITY MANAGEMENT SYSTEM - ISO 9001:2015

This is to certify that: Zoho Corporation Private Limited

Estancia IT Park

Plot No. 140 & 151, GST Road

Chengalpattu District Vallancheri 603 202

Tamil Nadu India

Holds Certificate No: FS 724104

and operates a Quality Management System which complies with the requirements of ISO 9001:2015 for the following scope:

The provision of Design, Development, Quality Assurance, Customer Support, Marketing and User Education processes for Zoho suite of products.

For and on behalf of BSI:

Michael Lam - Managing Director Assurance, APAC

Original Registration Date: 2020-02-03

Latest Revision Date: 2022-03-04

Effective Date: 2020-02-03 Expiry Date: 2023-02-02

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This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract. An electronic certificate can be authenticated online.

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO 9001:2015 requirements may be obtained by consulting the organization. This certificate is valid only if provided original copies are in complete set.

Certificate No: FS 724104

Location

Zoho Corporation Private Limited Estancia İT Park Plot No. 140 & 151, GST Road Chengalpattu District Vallancheri 603 202 Tamil Nadu India

Zoho Technologies Private Limited 2/278, Ambai Road Silaraipuravu Village, Mathalamparai Tenkasi District Tenkasi 627 814 Tamil Nadu India

Registered Activities

The provision of Design, Development, Quality Assurance, Customer Support, Marketing and User Education processes for Zoho suite of products (Zoho Desk, Zoho Creator, Zoho CRM, Zoho Projects, Zoho People, Zoho Books, Zoho Invoice, Zoho Subscriptions, Zoho Expense, Zoho Inventory, Zoho Checkout and Zoho Payroll), Leadership, Human Resources, IT, Admin, Physical Security and Legal.

The provision of Design, Development, Quality Assurance, Customer Support, Marketing and User Education processes for Zoho suite of products (Zoho Desk), IT, Admin and Physical Security.

Original Registration Date: 2020-02-03 Effective Date: 2020-02-03 Latest Revision Date: 2022-03-04 Expiry Date: 2023-02-02

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